Experienced Brand Protection Specialist

What We Do
SnapDragon fights fakes online. We monitor the world’s busiest online marketplaces for infringing products which we then remove on behalf of our clients. Our proprietary technology is used by brands around the world, and by our team, to ensure even the smallest SME has access to an affordable, effective online brand protection solution – which protects their business and their customers.

About Our Team
We’re a dynamic scale-up, with a fabulous team, and wonderful clients, building something brand new in the marketplace. Based in Edinburgh, our team is friendly, international and welcoming. We are growing quickly, offering great opportunities for progression and skills development.

About the Opportunity
Our Brand Protection Specialists research, using SnapDragon’s software system, to monitor, identify and report sellers of and links to products which infringe the intellectual property of SnapDragon’s clients. The specialists may support these results with further intervention and research. They are proactive in researching potential new platforms and sites that emerge, and complete analysis and reports accurately and on time.

About You
- You have experience in brand protection or intellectual property.
- You have work experience in a customer orientated or service role.
- You are reliable, tenacious and self-motivated with meticulous attention to detail and a can-do attitude.
- You have a strong work ethic, excellent problem-solving skills and analytical ability.
- You are proactive, efficient and able to multi-task.
- You are flexible, mature and approachable, and willing, to take on additional tasks to meet objectives and business imperatives.
- You have high levels of proficiency with Microsoft Office suite and excellent online research skills.
- You have excellent oral and written communication.
- You can work independently and take ownership of your work.
- You are able to handle a large amount of data from a variety of sources and present it to a high standard.
- You are a great team player, willing to develop and maintain positive working relationships with others.
- You will be fluent in English and additional languages skills are an advantage.

To Apply
Please send your CV and a covering letter telling us why you think you are right for this role to: talent@snapdragon-ip.com