

# CBBC COVID-19 (coronavirus) Regional Response Update

## 28 February 2020

As the number of reported infections continues to drop, China is beginning to go back to work. Many provinces have already reduced their emergency response level and transport companies have also begun to resume services.

China has clearly shifted its focus from containment of the virus to limiting economic damage. In a teleconference with 170,000 on 23 February, Chinese President Xi Jinping warned local party officials of the economic perils of a prolonged lockdown and told them that an orderly relaunch of the country's economy was of utmost importance.

Recent measures reflect this message:

### Factories and restaurants

In many provinces, the manufacturing sector has resumed work and provinces strive to return to full operations by the end of the month. The hospitality sector, too, is encouraged to reopen. For example, Xi'an aims at reopening all public venues by the end of March.

### Open the Ports

Several of the measures implemented last week aimed at accelerating customs procedures. Closed or understaffed docks and warehouses have led to severe disruptions in national and global supply chains. Thus, several provinces and municipalities have issued 'zero delays' policies as well as additional measures to support struggling logistics and transport companies.

### Back to School

Some provinces have told schools to prepare for a return to classes, even though most institutions will [continue](#) to deliver classes online. Yet Chongqing, which is close to the epicentre of the outbreak in Hubei, has already announced that it would reopen schools by the end of March.

### More controls on foreign travellers

Given that the number of newly reported infections has risen faster outside of China than within, many local authorities now require foreign travellers to self-quarantine. For example, Beijing has asked all arrivals from countries with recent outbreaks to self-quarantine for 14 days.

### Disclaimer

Given the fluidity of the situation on the ground and difficult work situation for colleagues in China, these regional reports can only provide a snapshot of the current situation. Nonetheless, we are striving to continue to improve our reporting during this unfolding crisis and aim to provide members with an accurate picture of the situation on the ground.

### Data

The data of confirmed, recovered, and deceased persons refers to the province as of 28 February 2020.

| Content                          | Beijing (Beijing)   |     | Shanghai (Shanghai)   |     | Tianjin (Tianjin)  |     | Shenyang (Liaoning)   |     | Xi'an (Sha'anxi)   |     |
|----------------------------------|---|-----|---|-----|--|-----|---|-----|--|-----|
| Status                           | Confirmed:  | 410 | Confirmed:  | 337 | Confirmed:   | 136 | Confirmed:  | 121 | Confirmed:   | 245 |
|                                  | Recovered:  | 257 | Recovered:  | 279 | Recovered:   | 102 | Recovered:  | 93  | Recovered:   | 199 |
|                                  | Deaths:   | 7   | Deaths:   | 3   | Deaths:  | 3   | Deaths:   | 1   | Deaths:  | 1   |
| Opening Dates/<br>Return to Work | Since 10th Feb 2020   |     | Since 10 <sup>th</sup> Feb 2020<br>Schools: 2 <sup>nd</sup> March 2020<br>(Online Teaching)   |     | Since 6 <sup>th</sup> Feb 2020   |     | Since 10 <sup>th</sup> Feb 2020<br>Schools: 2 <sup>nd</sup> March 2020<br>(Online Teaching)   |     | Since 10 <sup>th</sup> Feb 2020  |     |
| General<br>Information           | No collective gathering and dining activities during epidemic.<br><br>Hot Line for companies facing difficulties relaunching operations (Tel.: 12345) |     | <p>1) Over 90% of key service sector companies have resumed operations; 70% for manufacturing and 80% in the life sciences sector</p> <p>2) Key sectors such as utilities, virus prevention and high GDP contributing industries have resumed work. 2) Prevention and economic recovery are both top priorities.</p> <p>3) Different districts have different procedures. Almost all districts adopt a pre-approval process for work resumption. All residential compounds adopt measures to restrict access.</p> |     | <p>1) Ensure funding for prevention and control projects</p> <p>2) Green channel approval process (use online applications, avoid direct contact)</p> <p>3) Secure food supply</p> <p>4) Support enterprises in critical sectors to return to work</p> <p>5) Special Fund of RMB 12.4 million for protection of high risk groups</p> <p>6) Implement ban on wildlife trade</p> |     | <p>1) Business recovery rate 95.6%.</p> <p>2) Overseas travellers are required to self-isolate for 14 days</p> <p>3) Emergency level adjusted from first-to third level</p> |     | <p>1) Xi'an government strives to business back 100% operations by the end of February</p> <p>2) Public venues and restaurants are to fully reopen by end of March</p> |     |

|                            |  |   |  |   |  |
|----------------------------|--|---|--|---|--|
| <p><b>HR &amp; Tax</b></p> | <p>1) Flexible work arrangements<br/> 2) Paid leave for one parent during school and kindergarten closure period<br/> 3) Deferral of tax and social insurance filing deadline for <b>February extended until 28 February</b><br/> 4) Self-quarantine of 14 days for non-local employees after return to Beijing<br/> 5) Companies treat remote work as normal work but might adjust salaries</p> | <p>1) Preferential tax arrangements for imported supplies for epidemic prevention<br/> 2) Tax and social insurance filing deferred for up to 3 months<br/> 3) Carry-forward period of annual losses in 2020 from a maximum of 5 years to 8 years (some companies)<br/> 4) 50% of the total actual unemployment insurance premium paid by employers and their employees in the previous year (conditional)<br/> 5) Start and end dates that mark the year of the employee's social security contribution is adjusted to 1 July 2020 and 30 June 2021<br/> 6) Medical insurance is to be temporarily reduced by 0.5% in 2020.<br/> 7) Salary and work adjustments are encouraged to avoid layoffs</p> | <p>1. Green channel for work injury claims for infected employees<br/> 2) <b>Online platform and WeChat mini programmes for tax declarations</b></p> | <p>1) National rules for remuneration during holiday season applies to extended holidays<br/> 2) Normal salary for remote work arrangements<br/> 3) <b>Filing deadlines are deferred at least until end of March</b></p> <p>Further information:<br/> <a href="http://rst.ln.gov.cn/zxzx/gsgg_140515/202002/t20200216_3742113.html">http://rst.ln.gov.cn/zxzx/gsgg_140515/202002/t20200216_3742113.html</a></p> | <p>1) Social Benefit Payments can be delayed for up to six months<br/> 2) Application for tax deadline extension of up to 3 months<br/> 3) Tax exemptions for heavily affected businesses (eg. <b>disabled employee insurance fee and water conservancy fee</b>)<br/> 4) Enterprises in critical sectors shall benefit from preferential tax policies<br/> 5) Subsidies for employment training programmes</p> |
|----------------------------|--|---|--|---|--|

| Content                      | Beijing (Beijing)   | Shanghai (Shanghai)  | Tianjin (Tianjin)   | Shenyang (Liaoning)   | Xi'an (Sha'anxi)  |
|------------------------------|---|--|---|---|---|
| <b>Business Support</b>      | <ul style="list-style-type: none"> <li>1) Suspension of administrative fee collection</li> <li>2) Rent reduction</li> <li>3) Preferential tax and Social Security policies</li> <li>4) Subsidize R&amp;D expenses of SMEs (esp. in Zhongguancun).</li> <li>5) Preferential Loan and Financing Policy for SME</li> <li>6) Subsidize utility costs</li> <li>7) Work and employment Support for Affected Personal</li> <li>8) Support for companies to relaunch operations</li> <li>9) Provide 'liability insurance' for companies following preventive measures guidelines</li> </ul> | <ul style="list-style-type: none"> <li>1) Intensified fiscal support</li> <li>2. Strengthened special financial and credit support</li> <li>3) More direct financing channels</li> <li>4) R&amp;D support</li> <li>5) Diversified channels to offer financial support for enterprises.</li> <li>6) More support to enterprises that have cash-flow problems</li> <li>7) <b>Financial support for creative industries; priority for performing arts, tour operators, cultural exhibitions, and cinemas</b></li> </ul> | <ul style="list-style-type: none"> <li>1) Rent reduction for Businesses</li> <li>2) Maintain and ensure urban management and prevention measures</li> <li>3) Work and Employment Support for Affected Personal</li> <li>4) Encourage enterprises to stabilize the workforce</li> <li>5) Preferential Loan and Financing Policy (RMB 6 billion emergency fund)</li> <li>6) Technical Support in Hygiene and Preventive Measures</li> <li>7) R&amp;D support for healthcare related businesses</li> <li>8) Preferential tax policies</li> <li>9) Support port logistics</li> <li>10) Support insurance and leasing sector in support of businesses</li> </ul> | <ul style="list-style-type: none"> <li>1) 24-hour emergency hot line 12345-1-6 and WeChat Channel</li> <li>2) Subsidies for emergency related industries</li> <li>3) Set up testing lab and test service platform.</li> <li>4) Subsidies for unemployment contributions</li> <li>5) Preferential tax policies</li> <li>6) Preferential loan policies</li> <li>7) Deferred utility payment deadline</li> <li>8) <b>Support to resume operations</b></li> </ul> | <ul style="list-style-type: none"> <li>1) Subsidies for emergency related industries (50% of technical procurement)</li> <li>2) Support heavily affected industries (Wholesale and retail, accommodation and catering, logistics and transportation, cultural tourism, exhibition and other industries)</li> <li>3) Cash in the supporting policies for advanced manufacturing</li> <li>4) <b>Rent exemption for February and 50% reduction for March/April (government property)</b></li> <li>5) R&amp;D support</li> <li>6) Special support for cultural and tourism companies</li> <li>7) RMB 300 million fund for support of tourism industry</li> <li>8) 50% reimbursement for losses due to cancelled trade shows and 80% subsidies for trade show participation in 2020</li> </ul> |
| <b>Customs and Logistics</b> | <ul style="list-style-type: none"> <li>1) Green Channel for Imports and emergency-related goods</li> <li>2) <b>'Zero Delay'-Policy</b></li> <li>3) <b>Financial and Administrative Support for affected businesses</b></li> </ul>   | <ul style="list-style-type: none"> <li>1) Green Channel for emergency-related goods</li> <li>2) Special counters with 24/7 service guaranteed at major import ports.</li> <li>3) Priority will be given to imported supplies that warrant examination at inspection check points, ensuring timely and rapid inspection.</li> </ul>   | <ul style="list-style-type: none"> <li>1) Green Channel for emergency-related goods</li> <li>2) Support reduced loading and unloading time within 24 hours of arrival</li> <li>3) <b>Required presence of customs consignee during inspection has been scrapped</b></li> </ul>  | <ul style="list-style-type: none"> <li>1) Mandatory health status declaration (online or offline)</li> <li>2) Green channel clearance mechanism for emergency-related products</li> <li>3) No tariffs on emergency-related donations</li> <li>4) Preferential Policies and online registration for eCommerce deliveries</li> </ul>  | <ul style="list-style-type: none"> <li>1.) Green channel clearance mechanism for emergency-related products</li> <li>2) No tariffs on emergency-related donations</li> </ul>  |

| Content                 | Beijing (Beijing)  | Shanghai (Shanghai)  | Tianjin (Tianjin)   | Shenyang (Liaoning)  | Xi'an (Sha'anxi)   |
|-------------------------|--|--|---|--|--|
| <b>Public Transport</b> | <p>Disinfection and control measures (temperature checks, mandatory masks) on all public transport</p> <p><b>Flight</b><br/>1) Partly suspended<br/>2) WeChat/App-based online application for travel permit</p> <p><b>Railways</b><br/>Set-up separate isolation zones and transfer to hospitals</p> <p><b>Busses</b><br/>Disinfection twice a day; Drivers required to wear masks</p> <p><b>Metro</b><br/>All personnel are required to wear masks; all lines in service</p> | <p><b>Highways</b><br/>Temperature Checks and Registration. Access denied to people without proof of residency and work.</p> <p><b>Flights</b><br/>Partly suspended; China Eastern still operates commercial flights between Shanghai and London for now.</p> <p><b>Trains</b><br/>Trains to and from Shanghai mostly operate as usual with some cancellations</p> <p><b>Busses</b><br/>Long-distance busses are suspended</p> <p><b>Metro</b><br/>In service</p> <p>Increasing controls of foreigners coming into China</p> | <p><b>Buses</b><br/>Bus lines in Binhai New Area partly suspended</p> <p><b>Metro</b><br/>Since 3 February 2020, Tianjin Metro entrances and exits partly suspended, otherwise normal operation</p> | <p>1) Disinfection and control measures (temperature checks, mandatory masks) on all public transport<br/>2) ID check before boarding</p> <p><b>Flight</b><br/>Partly suspended; Airport shuttle suspended</p> <p><b>Railways</b><br/>Partly suspended</p> <p><b>Long Distant Busses</b><br/>In service with longer intervals</p> <p><b>Metro</b><br/>In service</p> | <p>Transport resumed on 20 February</p> <p><b>Air</b><br/>Some services still suspended</p> <p><b>Metro</b><br/>Normal operation with frequent ID checks</p> |

| Content                          | Qingdao (Shangdong)   |     | Nanjing (Jiangsu)  |     | Hangzhou (Zhejiang)   |       | Wuhan (Hubei)  |        | Chongqing (Chongqing)   |     |
|----------------------------------|---|-----|--|-----|---|-------|--|--------|---|-----|
| Status                           | Confirmed:  | 756 | Confirmed:   | 631 | Confirmed:  | 1,205 | Confirmed:   | 65,914 | Confirmed:  | 576 |
|                                  | Recovered:  | 405 | Recovered:   | 515 | Recovered:  | 975   | Recovered:   | 26,403 | Recovered:  | 402 |
|                                  | Deaths:   | 6   | Deaths:  | 0   | Deaths:   | 1     | Deaths:  | 2,682  | Deaths:   | 6   |
| Opening Dates/<br>Return to Work | Since 10th Feb 2020<br>Schools: 1 March 2020  |     | Since 10th Feb 2020<br>Schools: 1 March 2020   |     | Since 10th Feb 2020<br>Schools: 1 March 2020  |       | Scheduled for 11 March 2020<br>Schools: Closed until further notice  |        | Since 10th Feb 2020<br>Schools: after 27 March 2019   |     |
| General Information              | 1) Approval needed for resumption of business operation<br>2) Health Care and Prevention Plan needed<br>3) Main urban areas adopted real-name registration system for public transport (since 18 February 2020) |     | 1) Emergency response level lowered from first to second level<br>2) Government support to transport workers back to their factories<br>3) Transport connections have resumed operations; operators cannot sell more than 50% of seats |     | 1) Businesses resumed work gradually; staff rotation common. 75% return-to-work-ratio for larger firms.<br>2) Main urban areas are re-opened with few exceptions. Citizens are able to move freely in/out against Green 'Health Code' + ID card.<br>3) Part of restaurants in Hangzhou is allowed to restart on-site eating service.<br>4) No trade fairs in February or March<br>5) Requirements for businesses:<br><a href="https://www.sohu.com/a/370428479_100019894">https://www.sohu.com/a/370428479_100019894</a><br>(e.g. District level requirements on 15 <sup>th</sup> February<br><a href="http://ori.hangzhou.com.cn/ornews/content/2020-02/15/content_7677001.htm">http://ori.hangzhou.com.cn/ornews/content/2020-02/15/content_7677001.htm</a> ) |       | <b>Currently under Lock-Down</b><br>All businesses and residents are required to stay at home or work remotely |        | Approval and Healthcare Plan needed for resumptions of operations (exemptions for emergency-related industries)<br><br>Seven districts have lowered the risk level to LOW |     |

| Content                      | Qingdao (Shandong)  | Nanjing (Jiangsu)   | Hangzhou (Zhejiang)   | Wuhan (Hubei)  | Chongqing (Chongqing)  |
|------------------------------|---|---|---|--|--|
| <b>HR &amp; Tax</b>          | Reduced or exempted social insurance fee until June   | <ol style="list-style-type: none"> <li>1) Preferential tax and social security policies</li> <li>2) Employment and recruitment support</li> <li>3) 50% unemployment insurance subsidies</li> <li>4) Special support for workers from Hubei province</li> </ol>  | <ol style="list-style-type: none"> <li>1. Preferential tax and social security policies for SMEs with tax and social security deferrals up to 3 months.</li> <li>2. Special HR provisions concerning work contracts of infected employees</li> </ol>  | Tax and social security payment deadline has been postponed until 6 March 2020   | <ol style="list-style-type: none"> <li>1) Flexible work arrangements are encouraged</li> <li>2) Preferential tax and social security policies + suspension and postponement of filling deadlines</li> <li>3) Employment support</li> </ol> |
| <b>Business Support</b>      | <p>18 policies aiming at helping SMEs, including</p> <ol style="list-style-type: none"> <li>1) Deferral of tax and social insurance for up to 3 months;</li> <li>2) Special legal aid mechanism for trade dispute;</li> <li>3) Preferential loan and financing policy</li> </ol> <p><a href="http://www.qingdao.gov.cn/n172/n24624151/n24672217/n24673564/n24676498/200204091903726640.html">http://www.qingdao.gov.cn/n172/n24624151/n24672217/n24673564/n24676498/200204091903726640.html</a></p> | <ol style="list-style-type: none"> <li>1) Financial support for purchasing and R&amp;D investment.</li> <li>2) Increase credit and cash support</li> <li>3) Rent reduction</li> <li>4) Legal aid and administrative support</li> <li>5) Special regional fund for emergency-related businesses</li> </ol> | <ol style="list-style-type: none"> <li>1) Preferential tax and social security policies</li> <li>2) Flexible work arrangements</li> <li>3) Rent free policy for state-owned property operated tenements</li> <li>4) Preferential Loan and Financing Policies</li> <li>5) Legal and Administrative Aid for SMEs</li> </ol>   | <ol style="list-style-type: none"> <li>1) Legal and administrative aid for foreign businesses</li> <li>2) Preferential tax and social security policies</li> </ol> | <ol style="list-style-type: none"> <li>1) Preferential loan and financing policies</li> <li>2) Rent reduction</li> <li>3) Reduced utility costs</li> </ol>   |
| <b>Customs and Logistics</b> | Green Channel for emergency related goods and imports   | <ol style="list-style-type: none"> <li>1) Green Channel for emergency related goods and imports</li> <li>2) Jinling Customs have relaxed restrictions on personal hygiene product</li> <li>4) Zero Delay Policy</li> </ol>  | <ol style="list-style-type: none"> <li>1) Online approval platform</li> <li>2) Green channel for emergency-related goods</li> <li>3) Continuing delays</li> <li>4) More port operation charges are to be exempted at Ningbo/ Zhoushan Port until end of the epidemic.</li> </ol> <p><a href="https://baijiahao.baidu.com/s?id=1659589609797076454&amp;wfr=spider&amp;for=pc">https://baijiahao.baidu.com/s?id=1659589609797076454&amp;wfr=spider&amp;for=pc</a></p> | Not in service   | <ol style="list-style-type: none"> <li>1) Green channel for emergency-related goods</li> <li>2) Tax exemptions for donated goods</li> </ol>  |

| Content                 | Qingdao (Shangdong)   | Nanjing (Jiangsu)   | Hangzhou (Zhejiang)  | Wuhan (Hubei)  | Chongqing (Chongqing)  |
|-------------------------|---|---|--|----------------|--|
| <b>Public Transport</b> | <p>Real-name registration required in all major public transports</p> <p><b>Trains</b><br/>Partly suspended with many cancelations until end of February</p> <p><b>Long-Distance Bus</b><br/>Partly operational with restrictions in some areas (e.g. Jimo district)</p> <p><b>Metro</b><br/>Normal service</p> | <p><b>Busses</b><br/>Normal operations from 7am to 7pm</p> <p><b>Metro</b><br/>Main line operation time between 6am and 10pm; S-lines finish at the different times, but no later than 9:30pm</p> | <p><b>Flights &amp; Trains</b><br/>Gradually recovered in Yangtze Delta River area, including some trains to/from Wenzhou.</p> <p><b>Busses &amp; Metro</b><br/>In service</p> | Not in service | <p>Normal service</p> <p>Tourism related services are suspended until further notice</p> |

| Content                          | Chengdu (Sichuan)   | Changcha (Hunan)   | Guangzhou (Guangdong)  | Shenzhen (Guangdong)   |            |       |
|----------------------------------|---|--|--|--|------------|-------|
| Status                           | Confirmed:  | 538  | Confirmed:   | 1,017  | Confirmed: | 1,438 |
|                                  | Recovered:  | 338  | Recovered:   | 830  | Recovered: | 935   |
|                                  | Deaths:   | 3  | Deaths:  | 4  | Deaths:    | 7     |
| Opening Dates/<br>Return to Work | Since 10 February 2020<br>Schools: Closed until further notice  | Since 10 February 2020<br>Schools: 1 March 2020  | Since 10 February 2020   | Since 10 February 2020   |            |       |
| General<br>Information           | Emergency response level lowered from first to second level<br><br>No new confirmed case reported since 21 February..                           | On 20th Feb, Hunan provincial government issued new 30 policies to help enterprises relaunch operations<br><a href="http://www.gov.cn/xinwen/2020-02/20/content_5481092.htm">http://www.gov.cn/xinwen/2020-02/20/content_5481092.htm</a> | 1) Approval needed for resumption of work. Applying companies need to provide:<br>a. Internal responsibility mechanism, specifying a dedicated person to be in charge<br>b. Written travel record for the last 14 days. Self-segregation for 14 days is mandatory<br>c. Sufficient preventive equipment (ie. masks)<br>d. Monitoring mechanism<br>2) Companies must report to Epidemic Prevention and Control Headquarters of the district level at least 5 days before working. | 1) Approval needed for resumption of work. Companies applying need to provide:<br>a. internal responsibility mechanism, specifying a dedicated person to be in charge<br>b. Written travel record for the last 14 days. Self-segregation for 14 days is mandatory<br>c. Sufficient preventive equipment (ie. masks)<br>d. Monitoring mechanism<br>2) Companies must report to Epidemic Prevention and Control Headquarters of the district level at least 5 days before working. |            |       |
| HR & Tax                         | 1) Emergency-related logistics companies are exempt from vehicle and vessel tax in 2020<br>2) Deferral of tax and social security contributions | 1) Government-organised transport for workers to return to work<br>2) Provincial level employee recruiting platform to help with staff shortages   | 1) Deferral of tax and social security filing deadlines<br>2) Preferential tax and social security policies  | 1) Deferral of tax and social security filing deadlines<br>2) Preferential tax and social security policies  |            |       |

| Content                      | Chengdu (Sichuan)   | Changcha (Hunan)   | Guangzhou (Guangdong)  | Shenzhen (Guangdong)  |
|------------------------------|---|--|--|---|
| <b>Business Support</b>      | 1) Financial support for emergency-related businesses<br>2) Rent reductions<br>3) Preferential loan and financing Policies<br>4) Preferential insurance policies for affected businesses  | 1) RMB 5 billion fund for emergency-related businesses<br>2) Government subsidy and support for IPOs<br>3) Deferred reporting deadline for listed enterprise until 30th April.<br>4) HR financing support<br>5) Reduced utility fees           | 1) Preferential loan and financing policies<br>2) Support for insurance sector<br>3) State grants for SMEs and affected businesses | 1) Support for emergency related services<br>2) Rent reduction or suspension<br>3) 3-month deferral of social security contributions<br>4) Reduced housing fund payments<br>5) Reduced utility fees<br>6) Tax reductions<br>7) Preferential loan and short-term financial support |
| <b>Customs and Logistics</b> | 1) 24/7 Green Channel at Chengdu Shuangliu Airport Customs<br>2) List with 22 priority items for facilitated import procedure<br>3) Until 31 March: Imported donations are exempted from tariffs<br><a href="http://chengdu.customs.gov.cn/chengdu_customs/519405/519407/519408/2864557/index.html">http://chengdu.customs.gov.cn/chengdu_customs/519405/519407/519408/2864557/index.html</a> | 1) Accelerated custom clearance and support of force majeure claims<br>2) Accelerate import procedure for agricultural products<br>3) Simplify the process of import purchase and foreign currency payments for emergency related goods        | N/A  | N/A   |
| <b>Public Transport</b>      | In service  | <b>Air</b><br>Regular disinfection and screening at airport<br><b>Trains</b><br>Partly suspended<br><b>Busses</b><br>Long-distance lines partly suspended<br><b>Urban transport</b><br>Partly suspended with longer intervals between services | <b>Air</b><br>Partly suspended<br><b>Trains</b><br>Partly suspended<br><b>Other</b><br>Normal operation                            | <b>Air</b><br>Partly suspended<br><b>Trains</b><br>Partly suspended<br><b>Other</b><br>Normal operation   |

| Content                          | Hong Kong   | Macau  |                   |    |
|----------------------------------|---|--|-------------------|----|
| Status                           | <b>Confirmed:</b>   | 94   | <b>Confirmed:</b> | 10 |
|                                  | <b>Recovered:</b>   | 30   | <b>Recovered:</b> | 8  |
|                                  | <b>Deaths:</b>  | 2  | <b>Deaths:</b>    | 0  |
| Opening Dates/<br>Return to Work | N/A<br>Schools closed until April   | N/A  |                   |    |
| General Information              | <b>Three Measures:</b><br>1) Increased screening at transport nodes<br>2) Reporting mechanism<br>3) Healthcare emergency measures<br><br>14-days self-quarantine for travellers from Mainland China | 1) Establishment of Emergency Response Coordination Centre<br>2) Casinos are open again  |                   |    |
| HR & Tax                         | N/A   | Deferral of tax and social security filing deadline  |                   |    |
| Business Support                 | Business support for major banks (Bank of China (Hong Kong), BOC Life, HSBC, Hang Seng Bank, Bank of East Asia, Standard Chartered, OCBC Wing Hang Bank   | 1) Rent reduction and suspension for government-owned property<br>2) Financial support for affected businesses                           |                   |    |
| Customs and Logistics            | Special measures apply  | Limited postal service   |                   |    |
| Public Transport                 | <b>Air</b><br>Partly Suspended<br><b>Trains</b><br>High-speed terminal closed until further notice<br><b>Local transport</b><br>Normal service<br><br><b>Border Port of Entries partly closed</b>   | <b>Air</b><br>Partly suspended<br><b>Trains</b><br>Normal service<br><b>Busses</b><br>Partly suspended<br><b>Metro</b><br>Normal Service |                   |    |